Risk management in dynamic logistic systems by agent based autonomous objects

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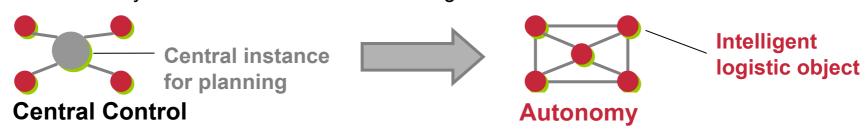
Agenda

- Motivation: Effects of Autonomy
- Problem: Risk in and through Autonomy
- Approach: Risk Management
- Architecture of Application
- Concluding Remarks

Effects of Autonomy

Autonomy leads to...

- ...a transfer of responsibility and competencies of decisions from a central instance to the autonomous objects
- ...different ways of communication and exchange of information



To realize autonomy in logistic processes...









will be represented by:







Central Intelligence

will be distributed:





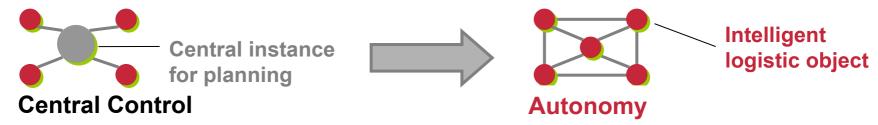


Management in dynamic logistic systems

Complex and dynamic environment



- Local decision making reduces local complexity (for the individuum)
- BUT: Introducing local decisionmakers (i.e., autonomy) introduces more complexity



- Even harder decision making problem
- New mechanisms for decision making are needed

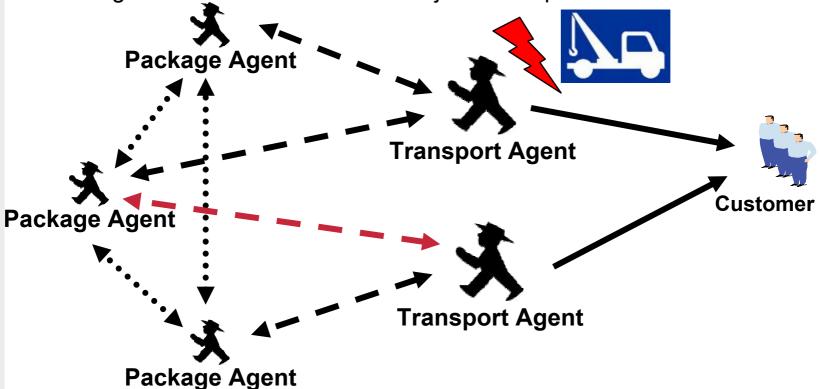
Risk Management:

The risk management with its containing parts risk identification, risk evaluation & option generation should be able to identify existing and potential risk an by establishing a relationship between the information and the goals of the logistic objects (matching of risk patterns).

Risk in and through Autonomy

New opportunities result from autonomy:

...local changes of situations or information can be considered online, because no exchange of information with other objects is required.



The logistic objects can faster act and react but they have to consider possible risk which may influence the success of logistic processes.

Autonomous Acting and Risk

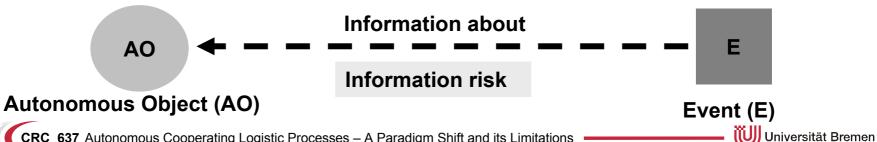
Autonomy Risk management Main Consideration of characteristic of possible risks and uncertainties by a autonomous presupposes logistic objects is suitable decision the independent making system which realizes its and autonomous supports acting to reach decisions via an given goals information system for execution

Parameters of Risk

Parameters of risk which can appear in autonomous logistic processes and for autonomous objects:

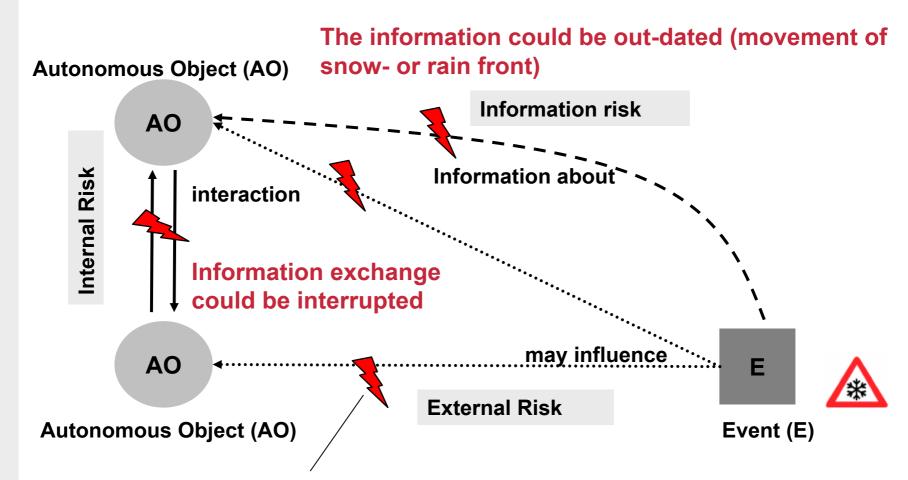






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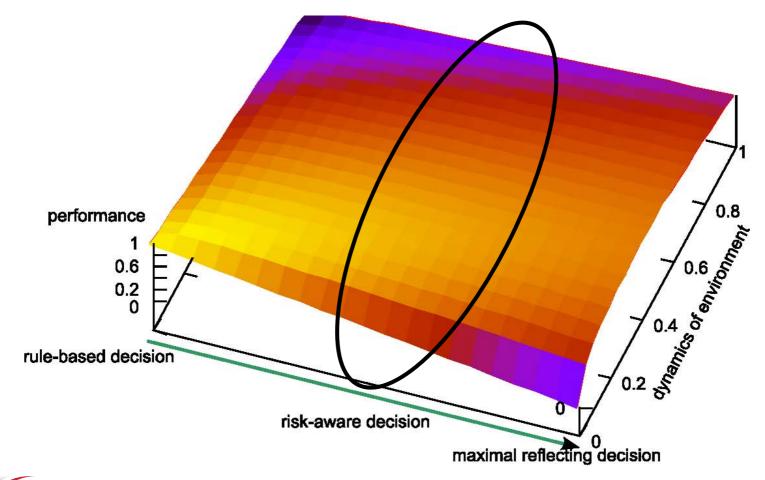
Combined Parameters of Risk



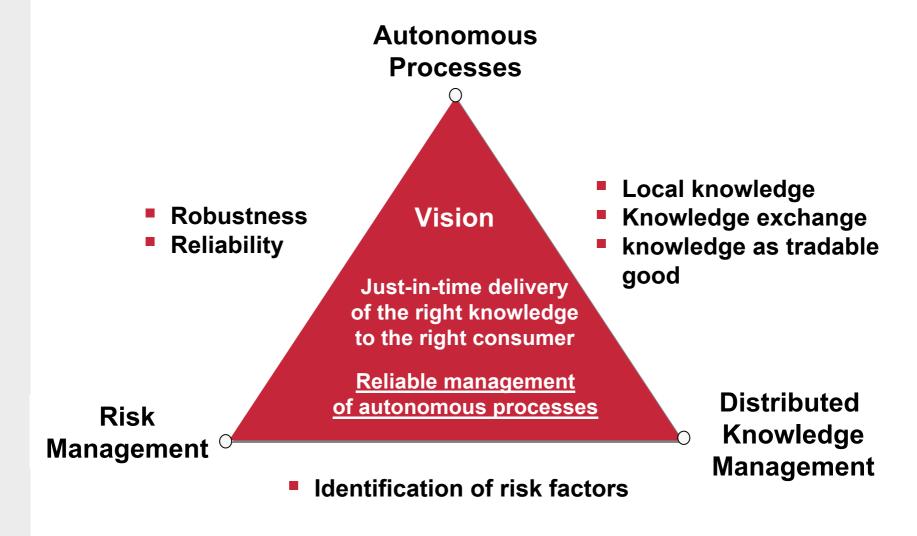
E (for example freezing rain, snowfall) could cause a jam (possible accident, sudden brake)

Estimated influence by risk management

- Senabling autonomous objects to risk-aware decision making
- Managing risk in a dynamic environment



Role of Risk Management



Risk Management Process

Defining the specific dimensions of the process

Identifying the risks for the specific processes

Evaluating the risks for the specific processes

Autonomous Object

Determining the option with the lowest total risk

Risk Analysis

Process Goal

Risk identification

Risk evaluation

Option generation

- Delivery reliability
- State of goods
- Profit maximization

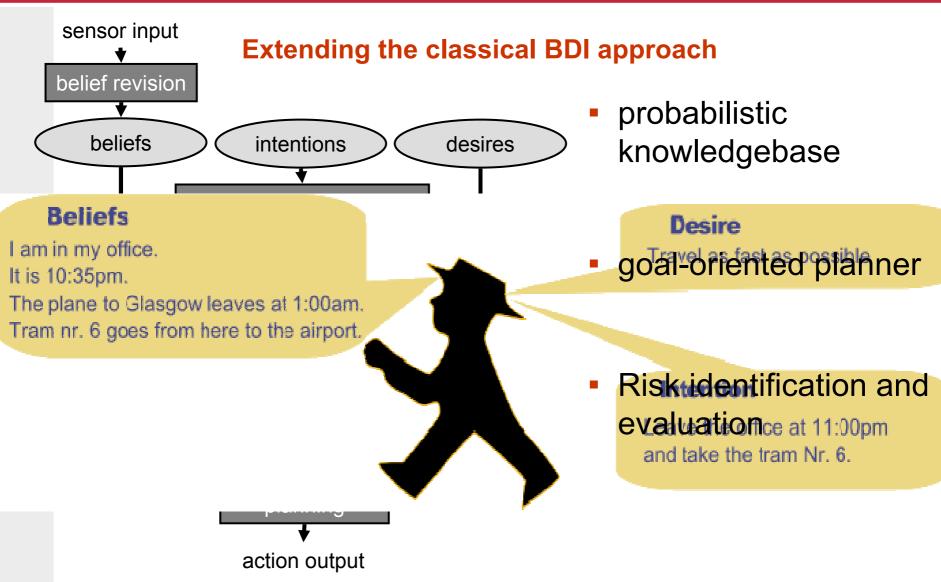
- Delay
- Perished/ damaged goods
- Hidden costs

- Risk of delay in delivery
- Possible cost overrun
- Damaged goods

- Alternative routes
- Other production possibilities
- Alternative transportation types



Architecture of planned Application



Spanning possible worlds

- t → t+1 action:
 pick up a paper roll
- t+1 → t+2 action: pull out or stay put
- t+2 → t+3 event: rain starts falling



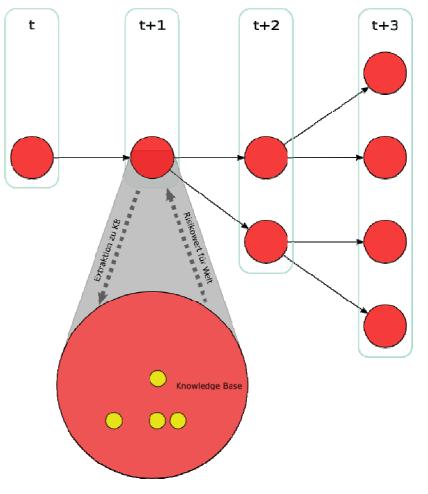


Extraction of state-variables

- load: paper-roll
- environment: pier 14, ramp C
- humidity: high
- floor condition:

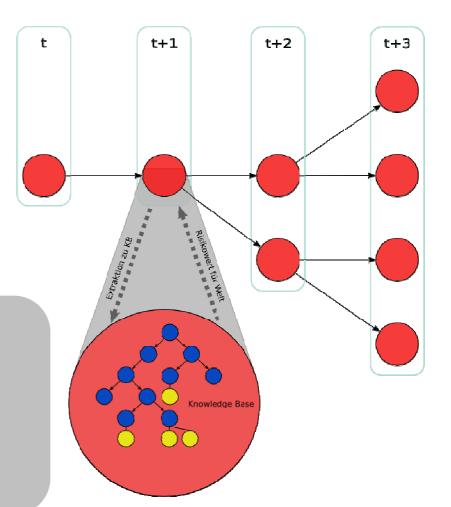
wet





Identification of risk

- state extraction of possible world
- application of risk patterns



<0,R,ρ,F>

O=paper

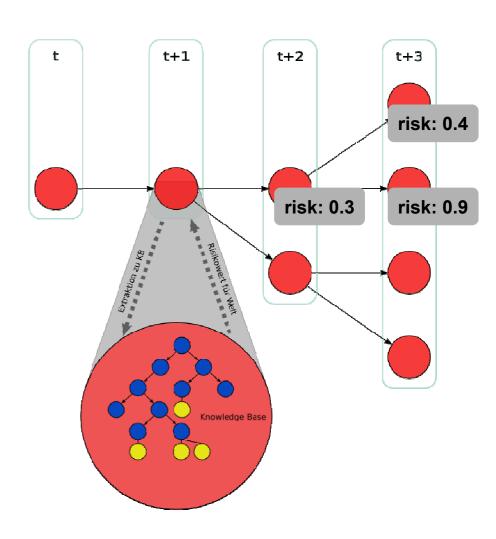
R=openField \(\text{ water from above} \)

 $\rho = 0.75$

F=total_loss

Annotation of a plan

- risk-values
 - probability of this world
 - risk factor of this world
- grade of goal fulfillment of final world
- decide for a plan or
- variation / change of the goal



Knowledge about the World

Forecast of possible worlds and its probability requires knowledge

Acquisition of knowledge

- own sensors
- communication
- inference

Knowledge is inherently uncertain

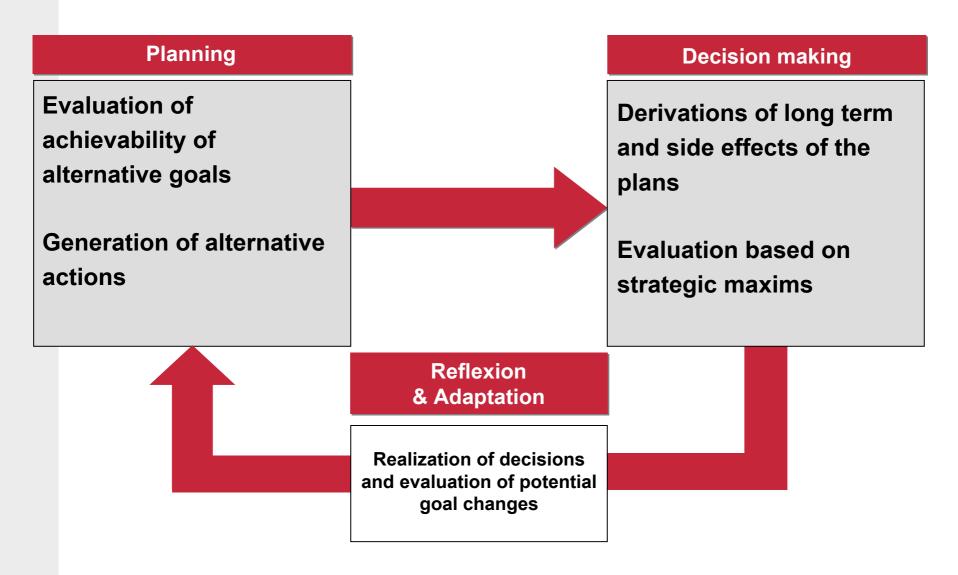
- depending on source and
- channel

Interface with knowledge management component

- evaluation of information need and
- quality of present knowledge



Next Step in Development: Reflecting Agent



Concluding Remarks

Risk parameters for an autonomous object

- Impact of an event (external risk)
- Information about an event (information risk)
- Interaction of autonomous objects (internal risk)

Autonomous identification and analysis of risk

- Goal oriented
- Constitutive on planning
- Combined with knowledge management (knowledge base)

Enhancement of autonomy by reflexion

- Identification of risk due to long range effects and side effects
- Evaluation of alternative goals
- Higher level of abstraction for the objectives



Thank you

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Backup

Evaluation without Occurrence Probability

Ignorance

h_i: hypothesis P("it's raining")

 $Pl(h_i)$: plausibility P(i) is possible that rain falls")

Supp(h_i): support P("rain necessarily falls")

$$\varphi_i = PI(h_i) - Supp(h_i)$$

The narrower the interval [Supp;PI] the more the agent knows about h_i – the surer he is that h_i is true.

A hypothesis with importance for the decision process and high ϕ_i needs more evidence...